

Single Premium Plan 2024 Special Offer

ROCS

group

 **MAPFRE** | **MSV Life**

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ROCS Co. Limited is an enrolled Tied Insurance Intermediary (TII) under the Insurance Distribution Act for MAPFRE MSV Life p.l.c. (MMSV). MMSV (C-15722) is authorised under the Insurance Business Act. Both entities are regulated by the MFSA.

MMSV is the Manufacturer and the Underwriter of the product. Whereas ROCS Co. Limited is the Distributor of the product.

The information under the provided documentation is presented in good faith. However, ROCS Co. Limited makes no representation or warranty of any kind regarding the accuracy, adequacy, validity or reliability of any information under such documentation.

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**“Someone’s sitting in the shade
today because someone planted
a tree a long time ago.”**

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SINGLE PREMIUM PLAN 2024 SPECIAL OFFER

This Key Features Document contains a summary of the main features of your Plan. Please read it carefully so that You understand what You are buying and the risks involved.

Plan Description

- A With Profits single contribution Plan.
- The Plan participates in the returns of the MAPFRE MSV Life (MMSV) With Profits Fund. With Profits investment smooths the return on your money by spreading the profits over good and bad years.
- The Plan is designed to help your savings grow in a secure and tax efficient manner.
- The amount invested, after product charges, is guaranteed to be repaid to You on maturity, or death if it occurs earlier. The Regular Bonuses added to your Plan are also guaranteed on maturity or death, once they are declared. The guarantee does not apply to any withdrawals made before the maturity of your Plan.

Its Aims

- To provide You with a medium to long-term tax-efficient investment and a tax-free cash sum at the end of the selected term of the Plan.
- To pay a Death Benefit to You, or your estate, or a designated beneficiary upon the death of the Person(s) Covered before the Plan term expires.
- To give You access to your money by making one-off withdrawals or regular annual withdrawals.

Your Commitment

- To invest a minimum lump sum of €5,000. You also have the option to make additional Top Up Contributions at any point in time during the term of the Plan. However, no Top Up Contributions can be made in the final year of the Plan.
- You determine the term of the Plan when You start the Plan. You are free to choose the term You require subject to a minimum of 8 years.

Risk Factors

- What You might get back will depend on the investment performance of the With Profits Fund and the bonuses We declare. The rate of future bonuses is not guaranteed and may change over the years. Your Plan's value will be less than illustrated if the bonuses subsequently declared are lower than illustrated.
- If You cash in your Plan early You may receive less than the value of your Policy Account. This will happen either as a result of surrender charges, or if We are forced to apply a Market Value Reduction [MVR]. An MVR may be applied if the value of the With Profits Fund is adversely affected by a sudden or prolonged market downturn, but only if You cash in the Plan before the end of its term.
- Your circumstances may change and force You to cash in your Plan early. If You cash in your Plan before the end of the term, You may not get back as much as You invested, since charges may apply.
- The returns You get on With Profits investments depend on a number of factors, including:
 - The return on investments in the MMSV With Profits Fund;
 - The way We distribute any profits in the Fund;
 - Factors beyond Our control, such as tax and the effect of inflation;
 - The cost of meeting any guarantees that We provide.
- Inflation will reduce the real future value of any cash sum.

Key Features

Minimum Contribution

€5,000

Top Up Contribution (optional)

Option to make additional lump sum Top Up Contributions, subject to a minimum of €500. No Top Up Contributions can be made in the final year of the Plan. Each top up contribution would have its date of investment and a corresponding investment term to the plan's maturity date. The investment term will be considered when determining if each top up is eligible to receive a final bonus.

Withdrawal of Regular Bonus

You have the option to withdraw the current year's Bonus without charge. Withdrawal of the Bonus will be:

- available during any one of the 4 consecutive months following the date the bonus is declared and published in the media;
- paid on the 27th day of the month (or the next business day if the 27th is not a business day).

Payment of the bonus will be made on the next 27th day of the month, following receipt by Us, at Our Head Office, of your written instructions, subject to the receipt of the said instructions at least 5 business days before payment date. If the notice is received in less than 5 business days before, then payment will be made on the 27th of the following month. The initial investment contribution is left in the Policy Account after the withdrawal of the bonus.

Basis of Life Cover

Single Life or Joint Life First Death or Joint Life Second Death.

Duration of the Plan

A minimum of 8 years.

Age limits of Person Covered

The Person Covered must be between the ages of 18 and 82 when the Plan starts and cannot be older than 90 when the Plan finishes. In case of Joint Life Second Death, this only applies to one of the persons covered.

Policy Owner

The Policy Owner can be any natural person aged at least 18 years old or any corporate entity. Alternatively, the plan may be owned by a child, in which case an Administrator may be appointed to manage the Plan on behalf of a child until they reach age 18. In case of the latter option, the child will automatically have full authority over the Plan when they reach age 18, without the need of the Administrator's consent.

Option to Designate a Beneficiary

You can designate one or more beneficiaries to receive the Death Benefit under the Plan. The designation of a beneficiary (and acceptance thereof) under a life insurance contract does not need to be confirmed in a will and it also supersedes the provisions of a will if there is any conflict between the two.

Plan Benefits**Death Benefit**

Payment of 101% of the contribution(s) paid (or 101% of the Policy Account whichever is higher) if the Person Covered is 70 years old or younger at the time of death OR Payment of 100% of the contribution(s) paid (or 100% of the Policy Account whichever is higher) if the Person Covered is 71 years old or older at the time of death.

If Regular Bonuses have been withdrawn or at least one Partial Surrender made, the Death Benefit will be 101% of the Policy Account or 100% of the Policy Account as indicated above.

Funeral Expenses Benefit

Payment of the cost of funeral expenses [subject to a maximum of €2,500] in the form of a partial pre-payment of the Death Benefit.

Cash Surrender Benefit

Option to cash in the Plan in full or in part before its maturity. The surrender amount is calculated by applying the surrender charge [and MVR, if applicable] to the Policy Account Value.

Partial cash surrenders may be made:

- subject to retention of at least €5,000 in the Policy Account following the withdrawal;
- subject to a minimum withdrawal of €500;
- subject to charges if applicable.

Maturity Benefit

At the end of the selected term, We will pay You the full value of the Policy account and any final bonus

(if declared and applicable) calculated on the maturity date of the Plan.

Plan Charges

Policy Fee

A Policy fee of €25 applies when the Initial Contribution is paid.

Top Up Contribution Fee

€25 charged when and if Top Up Contributions are paid.

Allocation Rates for Initial Contribution

A percentage of the Initial Contribution paid will be credited to your Policy Account.

Initial Contribution Paid	Plan Duration	Plan Duration
	8-14 years	15 years or more
€5,000.00 - €114,999.99	100.0%	102.0%
€115,000.00- €229,999.99	100.0%	102.0%
€230,000.00 and over	100.0%	102.0%

Allocation Rates for Top Up Contribution(s)

A percentage of the Top Up Contribution(s) paid will be credited to your Policy Account.

Top up Contribution(s) Paid	Allocation Rate
€500.00 - €114,999.99	98.0%
€115,000.00 - €229,999.99	98.5%
€230,000.00 and over	99.0%

Surrender Charges

The following Surrender Charges will apply, by deducting a percentage of your Policy Account, if You decide to cash in your plan early (in full or in part). The Surrender Charges apply on the value of Initial Contribution and also on any Top Up Contributions made:

Surrender within 1 year from the Date of Investment	3.0%
Surrender after 1 year but before the end of 2 years from the Date of Investment	2.0%
Surrender after 2 years but before the end of 3 years from the Date of Investment	1.0%
Surrender after 3 years from the Date of Investment	No Surrender Charge

If a partial surrender is permitted and requested, the surrender value will be calculated, on a pro-rata basis, from all contributions in the Policy which are available for surrender.

All standard charges are reviewable and may be changed after the Plan has started. We undertake to inform You of such changes and the effects on the Policy Conditions within a reasonable time-frame.

Market Value Reduction

We retain the right to apply a Market Value Reduction (MVR) which will increase the charges applied if You surrender Your Plan before its Maturity Date. An MVR may be applied in the event of a major disruption to markets or systems, or in extreme market conditions. We will not apply an MVR on maturity of the Plan, or in the case of a payment of the Death Benefit.

The MVR is designed to protect investors who remain invested in the With Profits Fund. Its application means that remaining investors get a fair share of the profits of the With Profits Fund in which their contributions are invested.

We will give You written notice when the MVR is to be applied on surrender, in which case You will have the option not to proceed with the surrender.

Questions and Answers

What might I get back?

The Maturity Value of the Plan depends on a number of factors:

- The amount You invest;
- Any bonuses added to your Plan;
- Our charges;
- Any amount You take out of the plan before it matures.

Below are some examples of projected Maturity Values depending on the assumed levels of bonus for an initial single contribution of €25,000 with no additional Top Ups Contributions. A personalised illustration will be provided to You before You apply for your Plan.

Duration of the Plan	Assumed Regular Bonus Rate		
	1.00% ¹	2.25% ²	3.50% ³
10	€27,588	€31,199	€35,230
15	€29,576	€37,347	€46,947
20	€31,084	€43,729	€60,827

The investment returns quoted are for illustration purposes only and do not necessarily reflect the actual return. The returns are not guaranteed and they are not minimum or maximum rates. A Surrender Charge and MVR (if applicable) may apply as explained above if You cash in your Plan before its Maturity date, especially in the early years and this may have an impact on the amount of money You receive. Investment returns can go up as well as down and past performance is not necessarily a guide to future performance.

¹Illustrated Maturity Values include a Final Bonus calculated at 0.00%.

²Illustrated Maturity Values include a Final Bonus calculated at 1.00% of the Policy account for every year in force in excess of 10 years

³Illustrated Maturity Values include a Final Bonus calculated at 2.00% of the Policy account for every year in force in excess of 10 years

When will my Plan start?

Your Plan will start immediately once We have received all necessary documentation and payment of the initial contribution.

How flexible is it?

Paying In:

- You can make single 'one-off' Top Up Contributions whenever You like, except in the final year of the Plan. Any additional Top Up Contributions, will have a separate investment term and allocation rate, which will be different to that of the main Plan. Any Final Bonus will only be paid on Top Ups Contributions, which may have investment terms greater than 10 years, at the rates, if applicable, at the maturity date of the Plan.
- Payment(s) of contribution(s) must be made by the Payer using an acceptable payment method as determined by Us.

Are there any restrictions on the amount that I pay in?

Subject to the minimum conditions set out above applicable, there are no limits to the amount You can contribute.

How long will my money be invested for?

- The duration of the Plan is entirely at your discretion, subject only to a minimum of 8 years.
- You may choose the term which fits your savings time horizon so that your Plan matures when You anticipate that You will need the money.
- At the end of the Plan term You may continue to invest the money by selecting any reinvestment Plan which We make available at the time.

Where and how is my money invested?

- After deducting the Plan charges, We invest your money in Our With Profits Fund. The Fund is invested in a range of investments including shares, bonds, property and short-term assets. The mix of these assets is determined by Us with the objective of maximising the rate of return whilst preserving the real capital value of the investments.
- Please see the latest Simple Guide to the With Profits Fund for more information.

How is the growth of my Plan determined?

- When You invest in the With Profits Fund, You share in the potential profits of the Fund in the form of Bonuses.
- The value of your Plan grows through the addition of Regular Bonuses. A Regular Bonus is calculated as a percentage of the Policy Account and is added to the Policy Account on a daily basis. We guarantee that when a Regular Bonus is formally declared and added to your Plan it is "locked" and cannot be taken away if You hold the Plan until it matures.
- In addition, We may also add a Final Bonus upon payment of the Maturity Benefit or the Death Benefit.
- The bonuses will depend on factors such as investment performance, charges and other profits or losses made by Our With Profits Fund.
- The main aim in determining bonuses is to smooth out the ups and downs of the stock market. The process of smoothing leads to returns that are steadier than if they fully reflected the underlying value of the assets of the With Profits Fund.
- We may apply a Market Value Reduction when You cash in your Plan early, which will reduce the amount payable. This can happen when there has been a large or lengthy fall in stock markets or when investment returns have been consistently lower than expected.

What is my tax position under the Plan?

Under current legislation You are not liable to pay income tax whether You surrender the Plan or retain it to maturity. However, tax at the rate of 15% is payable by the insurer on profits attributable to such plans on surrender or maturity, where the Policy Owner is resident in Malta. Payment of the Death Benefit under the Plan is not taxable. Please note however that tax legislation may change in future, and We suggest that You contact your professional tax advisor for specific advice on your personal tax status.

How will I know how my Plan is performing?

We will provide You with a Policy Account Statement once a year, or upon request.

Can I change my mind?

You can change your mind within 30 days from when You get your Policy Document. If You decide, for any reason, within this period that You don't want to proceed with the Plan, We will give You your money back. If You wish to exercise your right to cancel, You should complete and return the Statutory Notice that We send You.

Further Information

Advice

This document is not designed to offer financial advice and should not be used in isolation when making a decision about your financial planning. You may wish to seek financial advice before entering a long term savings contract.

MAPFRE MSV Life p.l.c. does not distribute this product on the basis of advice. Likewise, the intermediaries of MAPFRE MSV Life p.l.c. do not distribute this product on the basis of advice.

However, there may be occasions where certain intermediaries of MAPFRE MSV Life p.l.c. distribute this product on the basis of advice, in which case the said intermediaries must inform You of this sales methodology separately and specifically.

Additional Information for Plans concluded through a Tied Insurance Intermediary (TII)

The only TII having a significant (10% or more) financial interest in MAPFRE MSV Life is Bank of Valletta p.l.c.

MAPFRE MSV Life does not have a significant financial interest in any of its TIIs.

TIIs act on behalf of MAPFRE MSV Life, and conduct their insurance distribution activities in relation to long term contracts of insurance which they are authorized to distribute exclusively for products of MAPFRE MSV Life.

A TII works on the basis of commission, which remuneration is settled directly by Us, at no additional cost to You.

Additional Information for Plans concluded through an Insurance Broker

More information must be obtained directly from your Insurance Broker.

Additional Information for Plans concluded directly by employees of MAPFRE MSV Life

Employees of MAPFRE MSV Life may receive commission from the Company, which remuneration is settled directly by Us, at no additional cost to You.

Conflicts of Interest

It is imperative for Us to act honestly, fairly and professionally in accordance with your best interests and so seek to avoid any conflicts of interest in so far as this is possible, as set out in the conflicts of interest policy.

Solvency and Financial Condition Report (SFCR)

As part of Our statutory reporting requirements, every year, We produce a publicly available Solvency and Financial Condition Report (SFCR). An SFCR is a report on the solvency condition of Our company that takes into account both the current financial status, as reflected in the balance sheet, and an assessment of the ability of Our company to survive future dynamic risk scenarios. A copy of Our SFCR can be downloaded from Our website or We can provide You with a copy on request.

Sustainable Finance Disclosures

In conformity with the Sustainable Finance Disclosure Regulation (EU) 2019/2088 (SFDR), MAPFRE MSV Life plc (MMSV) as a Financial Market Participant is required to disclose information on how it integrates sustainability risks in its investment decisions.

Sustainability risk is defined as 'an environmental, social or governance event or condition that, if it occurs, could cause an actual or a potential material negative impact on the value of the investment.'

For the management of the With Profits Fund MMSV remains committed towards sustainability by actively engaging with its asset managers who are authorized to manage the respective mandates on a discretionary basis within the applicable investment policies and where relevant, MMSV expects its active managers to consider sustainability risks alongside other factors in investment decision making.

How to complain

We are committed to providing You with a high level of service. We give the same importance to all complaints and We handle all complaints with the same efficiency. Should You have any complaint regarding Our level of service or products or Our distribution network including any of Our authorised Tied Insurance Intermediaries please do not hesitate to contact Us. Complaints should be sent in writing, either by email to complaints@msvlife.com or by mail to the address indicated below:

The Chief Executive Officer
MAPFRE MSV Life p.l.c.
The Mall
Triq il-Mall
Floriana FRN 1470
Malta

For further information on how to lodge a Complaint You are advised to consult the MAPFRE MSV Life Complaints Handling Policy, which explains the procedure that You would need to follow when lodging Your complaints to ensure that Your complaint is duly registered and addressed. The Complaints Handling Policy can be accessed via Our website portal at <https://www.mapfre.com.mt/complaints/>

We aim to resolve complaints in an efficient and fair manner. However, if You are still unsatisfied with the outcome of Our procedure then You may pursue alternative resolution routes, including by taking Your complaint, in writing to the Office of the Arbiter for Financial Services, as per respective contact details provided below:

The Office of the Arbiter for Financial Services,
N/S In Regional Road,
Msida MSD1920
Malta

Official Website: www.financialarbiter.org.mt

Email Address: complaint.info@financialarbiter.org.mt

Terms & Conditions

This Key Features Document is intended to provide a brief overview of the Single Premium Plan 2024 Special Offer. The full terms and conditions are explained in more detail in the Policy Document, a copy of which is available from Our offices.

Effective Date

The features outlined in this Key Features Document are applicable to the Single Premium Plan 2024 Special Offer on or after 16th September 2024.

Protection and Compensation Fund

In the unfortunate event of insolvency of an insurer authorised under the Insurance Business Act to carry on Business of Insurance in Malta, which insurer is unable to meet its obligations under the contract, the Policy Owner may be entitled to limited compensation under the Protection and Compensation Fund in terms of the Protection and Compensation Fund Regulations issued under the Insurance Business Act.

Applicable Law and Place of Jurisdiction

This Plan and any non-contractual matter arising therefrom shall be governed by and construed in accordance with the laws of Malta.

Any dispute, controversy or Claim arising out of or relating to this Plan, or the breach, termination or invalidity thereof, or relating to any non-contractual matter arising from this Plan, shall be referred to and determined by Maltese Courts or by any other adjudicating body in Malta, as the case may be, which shall have the exclusive jurisdiction on the matter.

Glossary / Definition of Terms

Bonuses - the share of profits from the With Profits Fund allocated to You. There are two types:

- **Regular** - an annual distribution of profits arising in the MSV With Profits Fund which, once declared is guaranteed at the maturity date of the Plan or on earlier death.
- **Final** - may be paid when your Plan matures or when We pay a Death Benefit under Your Plan. For the purpose of eligibility or otherwise to any final bonus that may be declared, each non-contractual Top Up Contribution is to be considered on the basis of the term between the Date of Investment and the Maturity Date.

Company / We / Us / Our / MMSV / MAPFRE MSV Life – MAPFRE MSV Life p.l.c.

Contribution(s) - the Initial and/or additional amount(s) paid into your Plan before deduction of the Plan charges.

Date of Investment – the date when the investment contribution is credited to your Policy account.

Initial Contribution - the money paid by You when You start the Plan.

Person Covered - the person or persons against whom the Maturity Benefit / Death Benefit stated in the Plan are insured.

Policy / Plan - the MAPFRE MSV Life Single Premium Plan 2024 Special Offer.

Policy Document - the document that provides the terms and conditions of the MAPFRE MSV Life Single Premium Plan 2024 Special Offer, being the contract between You and Us, the Company.

Policy Account - the investment value of Your Plan. This consists of all Contribution(s) paid, net of charges and accrued Regular Bonuses less any withdrawals from the Plan.

Top Up Contribution(s) - additional Contribution(s) made to the Plan.

You/Policy Owner - the person or entity who owns the Plan and controls its use.

PURPOSE

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

PRODUCT : SINGLE PREMIUM PLAN 2024 SPECIAL OFFER

Offered by MAPFRE MSV Life p.l.c. which forms part of MAPFRE Malta. The Malta Financial Services Authority (MFSA) is responsible for supervising MAPFRE MSV Life p.l.c. in relation to this Key Information Document. MAPFRE MSV Life p.l.c is authorised by the MFSA to carry on long-term business under the Insurance Business Act. Registered Address: MAPFRE MSV Life p.l.c., The Mall, Triq il-Mall, Floriana FRN 1470 Malta. For more information you can visit www.mapfre.com.mt, send an email to info@msvlife.com, or call on (+356) 2590 9000.

This document was produced on 13th September 2024.

WHAT IS THIS PRODUCT?

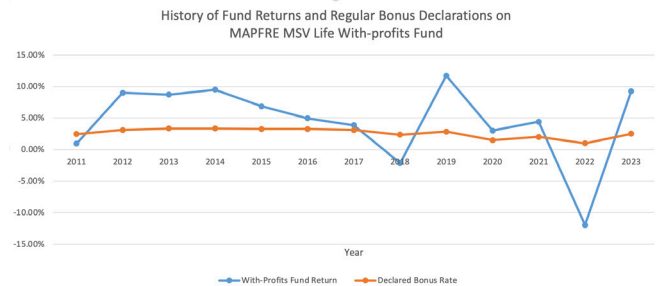
Type: Insurance-based Investment Product, With-Profits.

Objectives: The MAPFRE MSV Life Single Premium Plan 2024 Special Offer is a single contribution plan which allows you to invest in the MAPFRE MSV Life With Profits Fund with the aim of benefiting from capital growth and receiving a lump sum on the maturity date. The Fund offers capital guarantees, secure growth and tax-efficient returns. Your money is combined with that of others, and is invested in a mix of assets including fixed-interest securities, property and equities, both in Malta and abroad.

These assets will generate different returns over the years, but the Fund evens out some of the fluctuations in the market by spreading the distributable profits from one year to the next in order to smoothen growth over the long term, offering a measure of security against the daily movements in the stock market. Based on the Fund’s profits and outlook for the future, each year the company may declare a rate of bonus which will be added on to your existing savings. In addition, we may also add a Final Bonus upon payment of the Maturity Benefit or the Death Benefit, if your policy has been in force for at least 10 years at the time. You are not liable to pay any tax on these Bonuses under current legislation (although tax legislation may change in future). The amounts you invest (after charges) as well as any bonuses added onto your savings are guaranteed to be paid in full at maturity or upon death of the Person Covered if this occurs before maturity.

The Fund is managed by MAPFRE MSV Life in accordance with parameters of established guidelines. The investment objectives and policies adopted by MAPFRE MSV Life aim to preserve the long-term capital value of investments while seeking to maximise the rate of return on the capital invested. Information about the value of your Plan will be available to you upon request. We also send you valuations once a year, after the regular bonus for the previous year is declared.

MSV With Profits Fund Holdings as at 31.12.2023	
Cash & Cash Equivalents	7.5%
Fixed Income	54.8%
Equities	21.0%
Property & Property Related Equity	10.1%
Infrastructure	3.8%
Others	2.8%



Past Performance is not necessarily a guide to future performance

Intended Retail Investor: This product may be suitable for you if:

- You would like to invest towards meeting financial goals. Minimum contribution is €5,000.
- You are looking for returns which are potentially higher than the average savings account;
- You would like to have access to some of your savings during the Plan’s term;
- You would like to have the option of receiving the Bonuses declared year on year as income;
- You are looking for a plan that guarantees to pay back the amount you invested upon maturity or upon death if this occurs before maturity;
- You would like the peace of mind that you can nominate specific people who, should you pass away, will receive the value of your investment;

Insurance Benefits: This is a life insurance product and insurance benefits may become payable during the term. Below is an outline of these benefits.

- **Beneficiaries** may be appointed to receive the benefit directly in case of death.
- **Death Benefit** Payment of 101% of the contribution(s) paid (or 101% of the Policy Account whichever is higher) if the Person Covered is 70 years old or younger at the time of death OR Payment of 100% of the contribution(s) paid (or 100% of the Policy Account whichever is higher) if the Person Covered is 71 years old or older at the time of death.
- **Funeral Expenses Benefit** is a partial pre-payment of the Death Benefit (i.e is not paid in addition to the Death Benefit) and is subject to a maximum sum of €2,500.
- **Surrender Benefit** means that you are able to withdraw your money from your Plan, in part or in full, subject to rules and charges applicable at the time of your request.
- **Maturity Benefit and Maturity Date** means you will set the term of your Plan when you first set it up, subject to a minimum term of 8 years. At the end of the selected period, we will pay you the full value of the Policy account and any final bonus (if declared and applicable) calculated on the maturity date of the Plan. MAPFRE MSV Life is not entitled to terminate the investment before the maturity date without your prior instructions.

WHAT ARE THE RISKS AND WHAT COULD I GET IN RETURN?

Summary Risk Indicator:



! The risk indicator assumes you keep the product until the maturity date. The actual risk can vary significantly if you cash in at an early stage and you may get back less (please refer to the “What are the costs?” section for the early exit penalties). You may have to pay significant extra costs to cash in early. The value of your Plan depends on future market performance and is uncertain. The Summary Risk Indicator is a guide to the level of risk of this product compared to other products. It shows how likely it is that the product will lose money because of movements in the market or because we are not able to pay you. We have classified this product as 3 out of 7, which is a medium–low risk class. This rates the potential losses from future performance at a medium–low level, and poor market conditions are unlikely to impact our capacity to pay you. You may benefit from a consumer protection scheme (see the section “what happens if we are unable to pay you”). The indicators shown above do not consider this protection.

You are entitled to receive back at least 100% of your capital (net of charges) as well as any bonuses which have been declared and added to your Plan. Any amount over this, and any additional return, depends on future market performance and is uncertain. However, this protection against future market performance will not apply if you surrender your Plan before the Maturity Date.

Performance Scenarios: This table below shows the money you could get over the next 11 years, under different scenarios, assuming that you invest a lump sum payment of €10,000. The figures shown include all the costs of the product itself, but may not include all the costs that you pay to your advisor or distributor. The figures do not take into account your personal tax situation, which may also affect how much you get back. The scenarios shown illustrate how your investment could perform. You can compare them with the scenarios of other products. What you will get from this product depends on future market performance. Market developments in the future are uncertain and cannot be accurately predicted. The scenarios shown are illustrations based on results from the past and on certain assumptions. Markets could develop very differently in the future. The stress scenario shows what you might get back in extreme market circumstances and it does not take into account the situation where we are not able to pay you (see the section “What happens if MAPFRE MSV Life p.l.c. is unable to pay out?”). This product cannot be easily cashed in. If you exit the investment earlier than the recommended holding period you will have to pay extra costs. The basis of calculation of investment return for each survival scenario shown below is prescribed by legislation. The average annual returns illustrated allow for all expected costs, charges and where applicable surrender penalties including the Market Value Reduction applied in each scenario. In contrast, the regular bonus rates shown in your personalised illustration, are presented before any charges and surrender penalties and the exit values illustrated indicate what you might receive based on an assumed range of future bonus rates.

Recommended holding period		11 years		
Investment	€10,000	If you surrender after 1 Year	If you surrender after 6 Years	If you exit after 11 Years
Survival Scenarios:				
Minimum	There is no minimum guaranteed return if you surrender before your selected maturity date. You could lose some or all of your investment.			€ 9,975
Stress	What you might get back after costs	€ 3,430	€ 3,239	€ 10,161
	Average return each year	-65.70%	-17.13%	0.15%
Unfavourable	What you might get back after costs	€ 3,672	€ 3,500	€ 10,161
	Average return each year	-63.28%	-16.05%	0.15%
Moderate	What you might get back after costs	€ 8,513	€ 10,204	€ 11,167
	Average return each year	-14.87%	0.34%	1.01%
Favourable	What you might get back after costs	€ 9,807	€ 11,329	€ 15,366
	Average return each year	-1.93%	2.10%	3.98%
Death Scenario:				
Insured event	What your beneficiaries might get back after costs	€ 10,263	€ 10,263	n/a*

Figures are as at 31st March 2024. The above figures allow for future bonus additions in line the company’s Bonus Philosophy as applied to each of the performance scenarios. For more information on the Bonus Philosophy, refer to the Important notes section on your illustration

*The illustrated contract is assumed to mature at the Recommended Holding Period and hence a maturity value would be payable. The Death Scenario assumes the insured event occurs before the Person Covered is 70 years of age or younger.

WHAT HAPPENS IF MAPFRE MSV LIFE P.L.C. IS UNABLE TO PAY OUT?

In the event of default of MAPFRE MSV Life p.l.c, the retail investor may face a financial loss which may be entitled to limited compensation under the Protection and Compensation Fund in terms of the Protection and Compensation Fund Regulations issued under the Insurance Business Act.

WHAT ARE THE COSTS?

The **Reduction in Yield (RIY)** shows what impact the total costs you pay will have on the investment return you might get. The total costs take into account one–off, ongoing and incidental costs. The amounts shown here are the cumulative costs of the product itself, for three different holding periods. They include potential early exit penalties. The figures assume you invest €10,000. The figures are estimates and may change in the future.

Costs Over Time: The person advising on or selling you this product may charge you other costs. If so, this person will provide you with information about these costs and how they affect your investment.

The tables show the amounts that are taken from your investment to cover different types of costs. These amounts depend on how much you invest, how long you hold the product and how well the product does. The amounts shown here are illustrations based on an example investment amount and different possible investment periods.

We have assumed:

- In the first year you would get back the amount that you invested (0 % annual return).
- €10,000

	If you surrender after 1 year	If you surrender after 6 years	If you exit after the recommended holding period of 11 years
Total Costs	€ 1,839	€ 1,065	€ 1,865
Annual cost impact (*)	18.39%	1.67%	1.43%

Figures are as at 31st March 2024.

(*) This illustrates how costs reduce your return each year over the holding period. For example it shows that if you exit at the recommended holding period your average return per year is projected to be 2.44% before costs and 1.01% after costs.

One-off costs upon entry or exit	Annual cost impact if you exit after 11 years	
Entry costs	0.25% of the amount you pay in when entering this investment. These costs are already included in the premiums you pay. This is the most you will be charged. The person selling you the product will inform you of the actual charge.	0.02%
Exit costs	Exit costs are stated as "N/A" in the next column as they do not apply if you keep the product until the recommended holding period.	N/A
Ongoing costs taken each year		
Management fees and other administrative or operating costs	This is an estimate based on actual costs over the last year.	1.14%
Transaction costs	0.26% of the value of your investment per year. This is an estimate of the costs incurred when we buy and sell the underlying investments for the product. The actual amount will vary depending on how much we buy and sell.	0.26%

Incidental costs taken under specific conditions		
Performances fees and carried interest	There is no performance fee for this product.	0.00%

Figures are as at 31st March 2024.

On the same basis, the additional impact of your insurance premium payments (equivalent to the estimated value of insurance benefits) is 0%. Details of the insurance benefits such as death benefits are in the section "what is this product".

HOW LONG SHOULD I HOLD IT AND CAN I TAKE OUT THE MONEY EARLY?

Recommended Holding Period (RHP): 11 years

The product does not have a minimum holding period as it can be surrendered at any time. The Recommended Holding Period is 11 years since the product is designed to provide conservative, tax efficient returns even for those wishing to invest over the medium to long term. The RHP has been established considering that it is an adequate term for achieving such financial goals and because it is also adequate enough to accumulate Terminal Bonuses if these are declared. Whilst an 11 year holding period is generally considered adequate for the type of investment, the most suitable investment horizon depends on your personal circumstances and your ultimate objectives for investing the money.

After you start your Plan, you have 30 days from the policy issue date to request a cancellation and obtain a refund of your contributions. This is known as the "cooling-off period". Whilst the product is designed to help you save as a medium to long term strategy, you may need to access the money earlier than anticipated. You may withdraw your savings, in part or in full, subject to rules applicable at that time, and a charge which is as follows:

Year in force	Surrender Charge Applicable (% of value)
Less than 1 year	3%
After 1 year, but before 2 years	2%
After 2 years, but before 3 years	1%
After 3 years, but before 3 years	0%

If you cash in your Plan before its maturity date, we retain the right to effect a Market Value Reduction (MVR) in addition to the surrender charge applicable. The MVR cannot be applied upon maturity of the Plan, or in the event of the payment of the Death Benefit. This reduction is designed to protect investors who remain invested, and its application means that you get a fair share of the With Profits Fund in which your savings are invested.

HOW CAN I COMPLAIN?

We are committed to providing you with a high level of service. It is therefore very important that you inform us when the level of service does not meet your expectations. Should you have any cause for complaints about our services please do not hesitate to contact us. Complaints should be sent in writing, either by email at complaints@msvlife.com or by mail at the address indicated in the section "Product", for the attention of The Chief Executive Officer. You are advised to consult our Complaints Policy which can be accessed via our website portal at www.mapfre.com.mt/complaints/. If you are not completely satisfied with our response you have the right to take your complaint to: The Office of the Arbiter for Financial Services, N/S In Regional Road, Msida MSD1920, Malta. Making a complaint will not affect your legal rights.

OTHER RELEVANT INFORMATION

For more information, you can refer to the following documents, which are freely available on our website portal at www.mapfre.com.mt:

- The MAPFRE MSV Life Single Premium Plan 2024 Special Offer Key Features Document
- The Simple Guide to the MAPFRE MSV Life With Profits Fund